



Aragonesa de Componentes Pasivos

ACP - Aragonesa de Componentes Pasivos, S. A.

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Potentiometers, sensors and thick-film custom applications

ACP develops trimmers, sensors, control potentiometers, rotary switches and customized services in the field of passive components. We want to make a difference, so we work close to our customers, suppliers, employees to develop special products tailored to their needs.

Since 1988, our goal has always been to get closer to our customers needs and to propose solutions that solve those needs satisfactorily. To achieve this goal, our most important assets have been our team spirit, respect for commitments to customers, innovation, trust, and responsiveness.

This document ensures that every decision taken in ACP will achieve economical, environmental and social standards.

Although our imagination has no boundaries, we are aware that technology still has certain limitations and the only way to discover the limits of what is possible is by trying to surpassing them.

To carry out this process we defined the following objectives around six strategic areas:

• **Customers:** *Close communication and cooperation with our customers and distributors to become the preferred source by the recognition of the quality of the products and service provided:*

- Better understanding of customer needs
- Offers solutions in cooperation and develops strong relations. Increase customer satisfaction.
- Fulfil high levels of quality and service. Safety and trust.
- Become a high value supplier for our customers.

• **Employees:** *Employer of choice in our territory providing career development opportunities to the employees by means of an open and constructive communication policy.*

- Motivated staff
- Good working conditions, staff stability and good workplace climate.
- Health and Safety conditions. Reduce accidents.
- Training and development
- Information and communication
- Respect to legal conditions and payments terms.

• **Suppliers:** *Encourage our suppliers to apply a Corporate and Social policy making sure that a proper code of conduct is applied and the raw materials supplied meet the RoHS and REACH requirements*

- Support through the supply chain and build strong relationships.
- Profitable business for each part. Payment on time.
- Helping the suppliers to carry on good practices and environmental improvements

• **Environments:** *Environment awareness on the materials and the production processes applied in our products to be competitive while being respectful with nature.*

- Compliance for customers and suppliers
- Reducing usage of materials: Water recycling, energy saving, raw materials recycling.
- Health & Safety. Implementation of internal procedures to improve the impact of the activities.

• **Company:** *Maintain competitiveness to ensure a sound and sustainable growth with a rational use of all our resources, being environmental friendly, rewarding stakeholders and constant profit reinvestment in new technologies.*

- Company objectives linked to the Corporate Social Responsibility
- Economic impact: Turnover, Market Share, Profit.
- Investment plan.

• **Community:** *Be recognized as net contributor of social welfare in our local community while being recognized a world class global supplier.*

- Increasing economic impact in our society. Jobs, suppliers, sponsorship, donations... contribute to this goal.
- Government recognition through economic impact and cooperation with public institutes.
- Recognition of the company, increasing reputation as preferred company for employer.

This strategy is deeply integrated in our management system which is based on a totally documented methodology of Development and Management by Processes, and allows us to establish goals and developments. This methodology constitutes a very agile and efficient tool to assure economical, environmental and social standards.

Ernesto Jiménez
General Manager



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